



## Policyholder Login Screen

On this screen the insured has two options

Click to jump to page:

**User Login**

**Policy Login**

- User Login:**
- The insured can create a log in using their email address listed on policy
  - Their policies must list that email address to access in this way
  - All policies with the same email listed on them will show under that login

- Policy Login:**
- If no email is listed on the policy, the insured can use this guest login
  - Policy number/last name/zip code given must match policy exactly
  - Mortgagee can use this access to review policies as well

User Login

Before an insured can create a User Login, their email address must be added to an application or active policy.

**Application:**  
Enter the insured email into the application  
Once the application is submitted the insured receives an email with instructions on setting up a login account  
If no email is added the insured does not have access

**Customer**

Type:  Individual  Business

\*Name: SANDI TRAINER  
*Note: Insured signature is not required to issue an application.*

? \*Is Insured a Tenant?  Yes  No (A tenant occupies the property but is not the owner of that property)

? \*Is Named Insured a Small Business?  Yes  No

? \*Is Named Insured a Non-Profit?  Yes  No

Primary Phone: (555) 555 - 5555

Secondary Phone: (222) 222 - 2222

Additional Insured: JOE TRAINER

\*Email Bypass?  Yes  No  
*Note: If the insured does NOT have an email, please answer "Yes" to Email Bypass.*

\*Insured Email Address: sandi.trainer@test.com

\*Re-enter Insured Email Address: sandi.trainer@test.com Must be entered exactly the same

Additional Insured Email Address:

Re-enter Additional Insured Email Address:  Must be entered exactly the same

**Active Policy:**  
If the current policy does not have an email listed you can endorse it to add the email address  
Once the endorsement is processed the insured receives an email with instructions on setting up a login account  
If there is no email on the policy the insured does not have access

**Policy**

Coverage Options

**Customer**

\*Type of Change:

Type:  Individual  Business

\*Name: SANDI TRAINER

? \*Is Insured a Tenant?  Yes  No (A tenant occupies the property but is not the owner of that property)

Primary Phone: (555) 555 - 5555

Secondary Phone: ( ) -

Additional Insured:

\*Email Bypass?  Yes  No  
*Note: If the insured does NOT have an email, please answer "Yes" to Email Bypass.*

\*Insured Email Address: sandi.trainer@test.com

\*Re-enter Insured Email Address: sandi.trainer@test.com Must be entered exactly the same

Additional Insured Email Address:

Re-enter Additional Insured Email Address:  Must be entered exactly the same

### User Login

Login

Need Help Signing In?

Need to Register?
Forgot/Reset Password?

**Creating Login:**  
**Click on Need to Register**  
**Enter email in popup**  
**Email:**

- Will be the Username
- Must match what is on the application/policy
- Can only be used to create one account

**Click Register**

#### Register for Insured Access

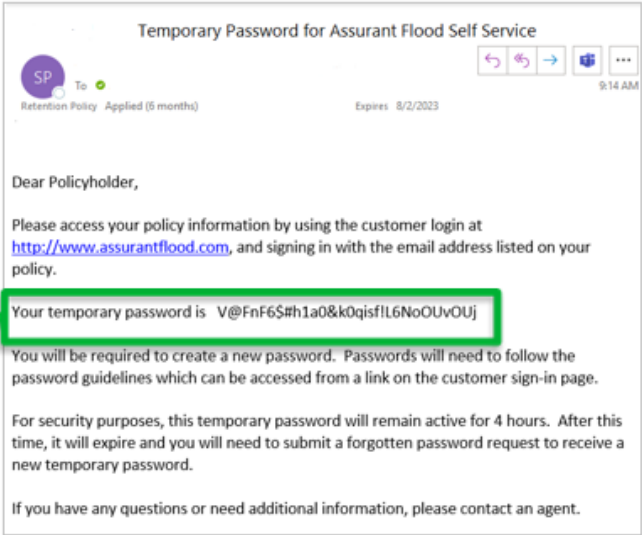
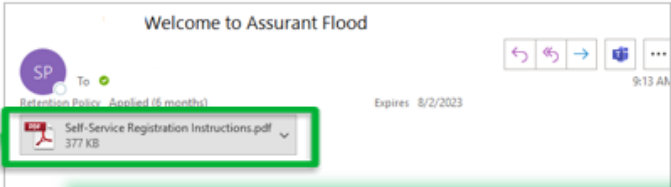
Register

close

**They will receive two emails:**

- Temporary password
- Login creation instructions

**System Message**  
**An e-mail with a temporary password is being sent. Please check your mail.**



**User Login**

sandi.trainer@test.com

.....

Login

[Need Help Signing In?](#)

[Need to Register?](#) [Forgot/Reset Password?](#)

**Policy Login**

**Creating Login:**

**Enter email for username**

**Enter temporary password from the email**

**Click Login**

Dear Policyholder,

Please access your policy information by using the customer login at <http://www.assurantflood.com>, and signing in with the email address listed on your policy.

Your temporary password is V@FnF6\$h1a0&k0qisf!L6NoOUvOUj

Your current password has expired. Please enter the new password in the boxes provided. See [Password Guidelines](#) link for password requirements.

New to Assurant's Online Customer Service? If so, contact your agent for login credentials!

**User Login**

Enter Username

Enter Password

**Password Requirements**

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your user name
- Your password cannot be any of our last 4 passwords

New Password

Confirm New Password

Login

[Need Help Signing In?](#)

[Need to Register?](#) [Forgot/Reset Password?](#)

**Creating Login:**

**Enter email for username**

**Enter temporary password from the email**

**Create new password using listed requirements**

**Click Login**

**If new password doesn't meet requirements you will be prompted to reenter once**

**After two attempts you will be taken back to the login screen and will need to use the forgot password link to obtain a new temporary password**



ASSURANT®

Welcome to Assurant Flood Insurance!

Flood Policies

[7800541901 - 11222 QUAIL ROOST DR MIAMI, FL 33157](#)

[Quick View](#) [Report Claim](#)

Flood Quotes

[300910414 - 11222 QUAIL ROOST DR MIAMI, FL 33157](#)

[Quick View](#) [Premium Required - Pay Now](#)

Assurant Flood Insurance Program. All rights reserved.

All active policies and pending applications signed by agent - paid or unpaid - that have the user email attached will be Listed on this page

Insured can:

Report a loss

Obtain

- Current declarations page
- Policy jacket
- Summary of Coverage Brochure

View

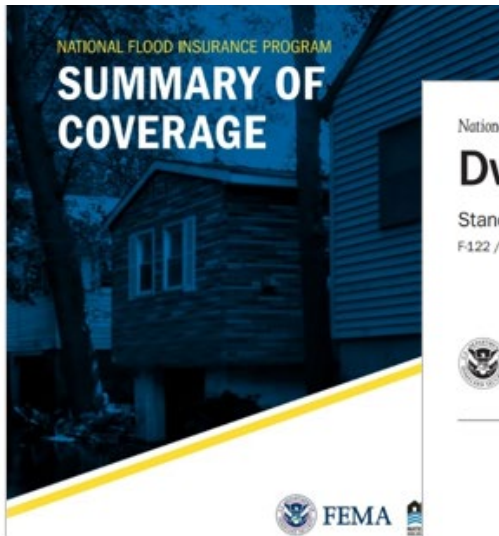
- Claim details
- Payment history
- Policy documents

Pay pending

- Renewal
- Application
- Endorsement

Activities Requiring Payment

Quote-1 Premium Due: \$2,382.00 [Pay Now](#)



National Flood Insurance Program

Dwelling Form

Standard Flood Insurance Policy

F-122 / October 2021



FEMA

American Bankers Insurance Company of Florida  
Scottsdale, AZ  
**New Flood Insurance Policy Declaration**  
This Declaration Page is part of your Policy.  
Policy Terms: 03/05/2023 (12:01 a.m.) to 03/05/2024 (12:01 a.m.)

NAIC: 9811  
Policy Number: [REDACTED] First Mortgage / Lender Name: [REDACTED]  
Named Insured and Mailing Address: [REDACTED] Loan Number: [REDACTED]  
SANDY BEACH [REDACTED]  
Producer Number: [REDACTED] Second Mortgage / Lender Name: [REDACTED]  
Premium Payer: [REDACTED] Loan Number: [REDACTED]  
Property Location: [REDACTED] Other / Loss Payer: [REDACTED]  
For Service Please Contact: [REDACTED] Loan Number: [REDACTED]  
TRAINER FOR PROGRAMS [REDACTED]

**LOCATION AND PROPERTY INFORMATION**

Date of Construction: 01/01/2000 Primary Residence: Yes  
Building Occupancy: Single-Family Home Prior NFP Claims: 0 (3/0/00)  
Method Used to Determine First Floor Height: FEMA determined First Floor Height: 0.25 ft  
Building Description: Main Dwelling Replacement Cost: \$ 452,000  
Property Description: SLAB ON GRADE, TWO FLOORS, FRAME  
*Your property's NFP flood claims history can affect your premium.*

COVERAGE AND PREMIUM INFORMATION			Rate Category: FEMA Rating Engine
Coverage Type	Coverage Limit	Deductible	Premium
Building	\$ 200,000	\$ 1,200	\$ 1,570.00
Contents	\$ 80,000	\$ 1,000	\$ 905.00
			Increased Cost of Compliance: \$ 46.00
			Community Rating System Discount: \$ -449.00
			Full Risk Premium Excluding Fees and Surcharges: \$ 1,965.00
<b>STATUTORY DISCOUNTS</b>			\$ 0.00
			Discounted Premium: \$ 1,965.00
<b>FEES AND SURCHARGES</b>			\$ 143.00
			Source: Flood Assessment: \$ 143.00
			Nonresident Flood Insurance Affiliability Act of 2014 (9811A) Surcharge: \$ -15.00

## Policy Login

If the insured's email is not listed on their policies, a single policy can be accessed in view only mode using Policy Login

\* Mortgagee or Lender can also use this option to review policy details for compliance

Enter exactly as listed on policy

- Policy number
- Insured last name
- Insured property zip code

click **Login**

### Policy Login

[Need Help Signing In?](#)



# ASSURANT®

Welcome to Assurant Flood Insurance!

### Flood Policies

7800541901 - 11222 QUAIL ROOST DR MIAMI, FL 33157

[Hide Quick View](#) [Report Claim](#)

Insured Name:	SANDI TRAINER	TRAINER JOE
Policy Status:	Active	
Building Coverage:	\$200,000	
Content Coverage:	\$80,000	

[View My Flood Declaration](#)

[View My Policy Jacket](#)

[Summary of Coverage](#)

**Guest can:**

**Report a loss**

**Obtain**

- Current declarations page
- Policy jacket
- Summary of Coverage Brochure